

# Protecting the consumer

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**EVET Stakeholder  
Engagement seminar**  
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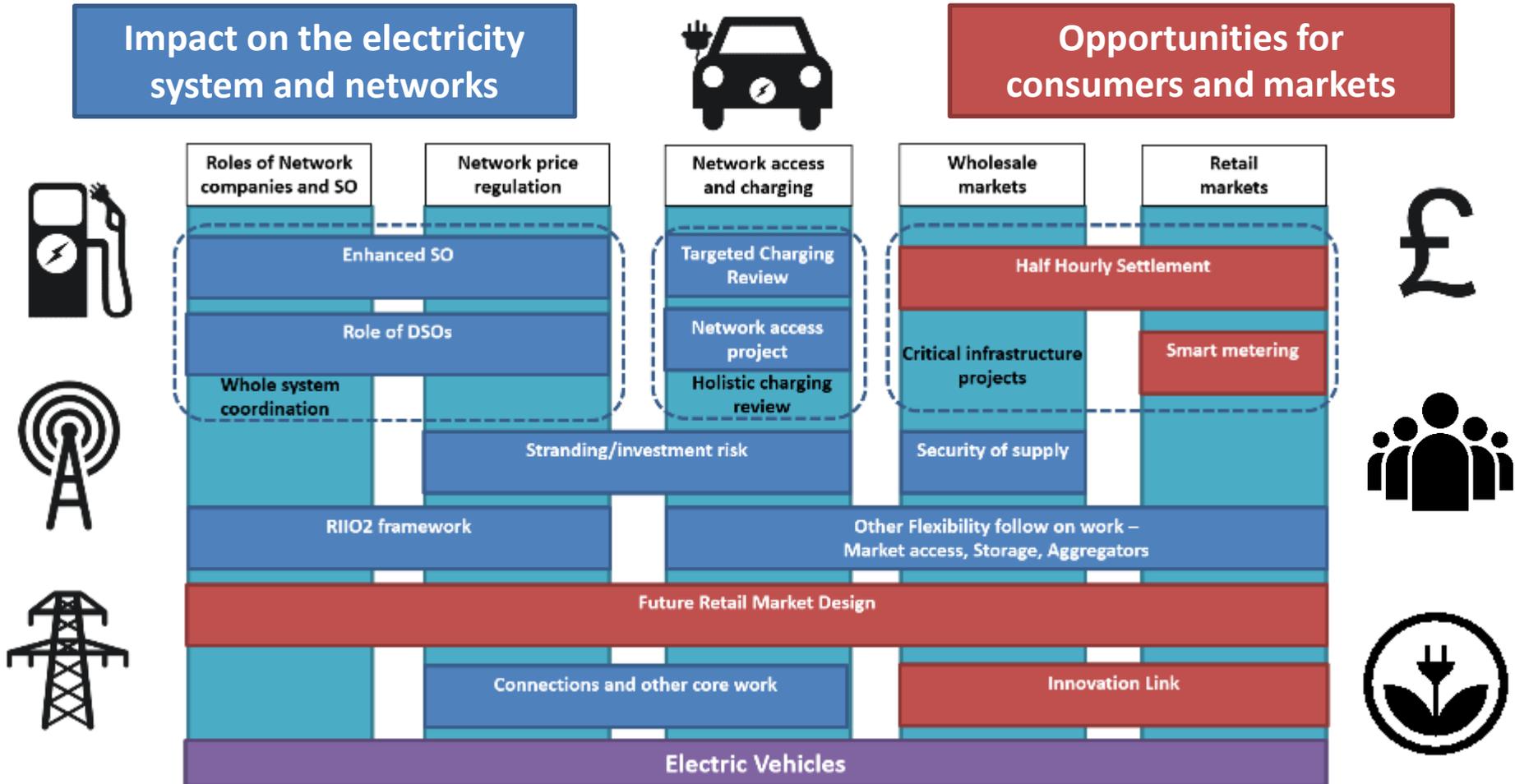
## The energy system is changing



- Protecting current and future consumers
- Regulating monopolies
- Access to the system
- Making markets work for consumers
- Overseeing regulatory and commercial arrangements
- Being independent of industry and Ministers – thinking long term, providing stability

# How our work relates to EVs

We have a number of existing workstreams to deliver our long term vision. Electric vehicles cut across many of these (as do other issues such as the electrification of heat).



EVs are important to help decarbonise transport and achieve climate change goals. We see our role as facilitating these goals, while ensuring that energy consumers, including vulnerable consumers, are protected.

**The impact of EVs on the electricity system and networks**



The growth of EVs could increase significantly the amount of network capacity required. If we manage this in a smarter way, we can avoid many local network constraints and additional costs for consumers. EVs could also be a new source of flexibility for the system.

**Opportunities for consumers and markets**

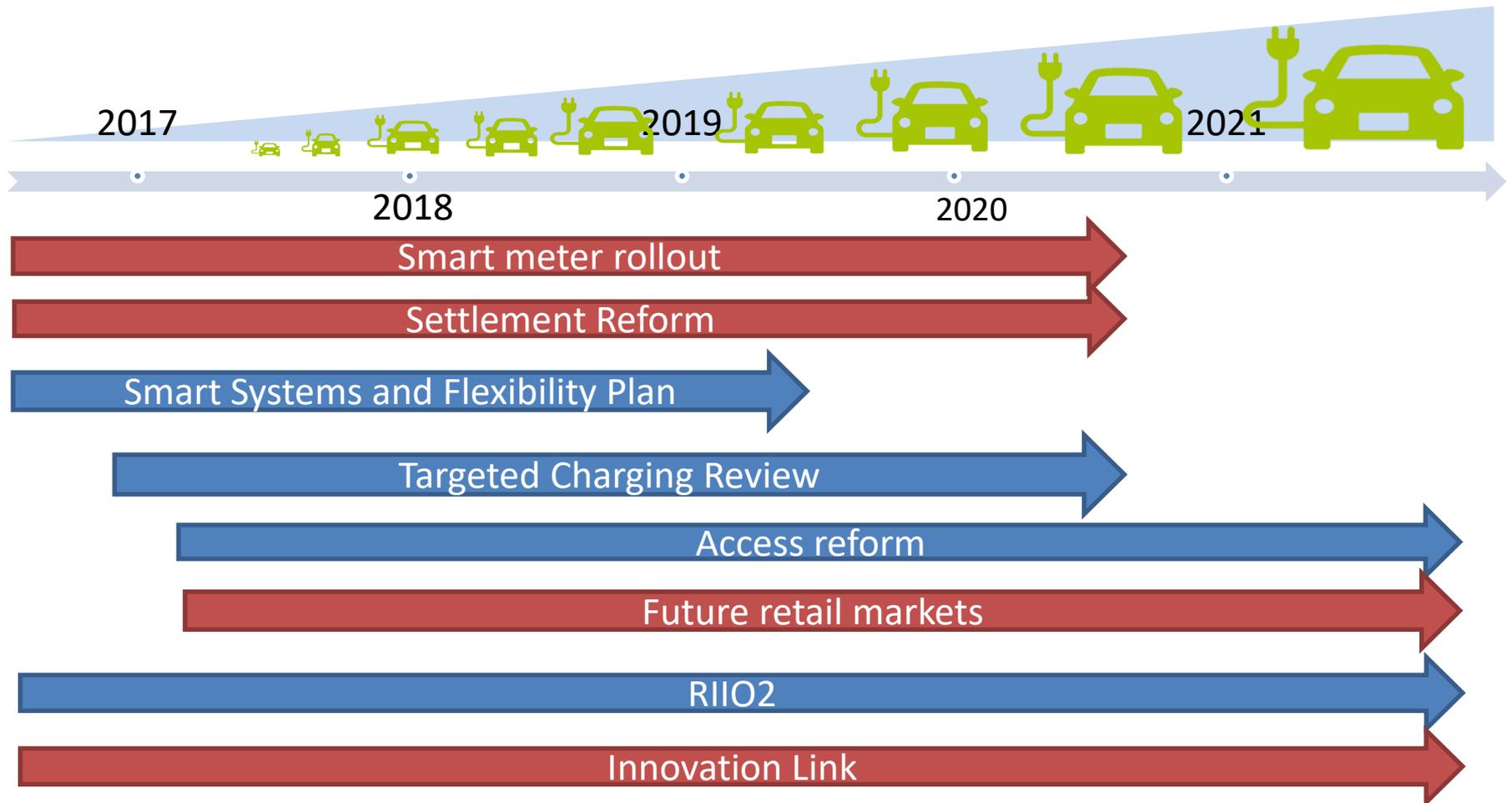


The rollout of EVs could provide consumers with more opportunities to engage with the retail market in non-traditional ways

We want to ensure that the future energy system is smart and flexible enough to facilitate the uptake of EVs and taking full advantage of the benefits they can provide to the system.

# Long term vision for EVs

These long term solutions may take several years to implement. We are therefore also considering whether there are any short term changes we need to make now to help deliver our long term vision and remove any immediate barriers to EV take up.



**Our core purpose is to ensure that all consumers can get good value and service from the energy market. In support of this we favour market solutions where practical, incentive regulation for monopolies and an approach that seeks to enable innovation and beneficial change whilst protecting consumers.**

**We will ensure that Ofgem will operate as an efficient organisation, driven by skilled and empowered staff, that will act quickly, predictably and effectively in the consumer interest, based on independent and transparent insight into consumers' experiences and the operation of energy systems and markets.**